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# **Winter Service Management Systems and Road User Information**

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# Introduction

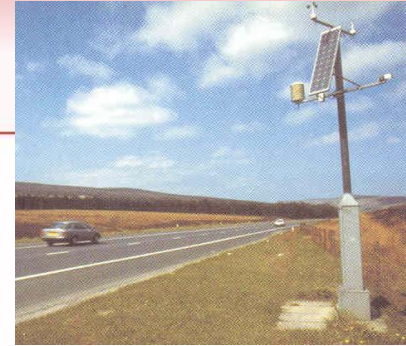
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- Background
- Why have a WSMS?
- Development and implementation
- Case studies
- What are the benefits and how to ensure they are realised
- Future view
- Conclusions



# Background

- Winter maintenance is resource intensive
- Developing technology provided opportunities
- 1980's RWIS, ice detection and prediction
- 1990's Advanced RWIS upgraded components and better communications
- WSMS – combines the capabilities of RWIS with various integrated systems
- Forefront of current winter maintenance
- Improvements in efficiency and effectiveness
- Most countries can realise the benefits
- Information received from and passed to road users



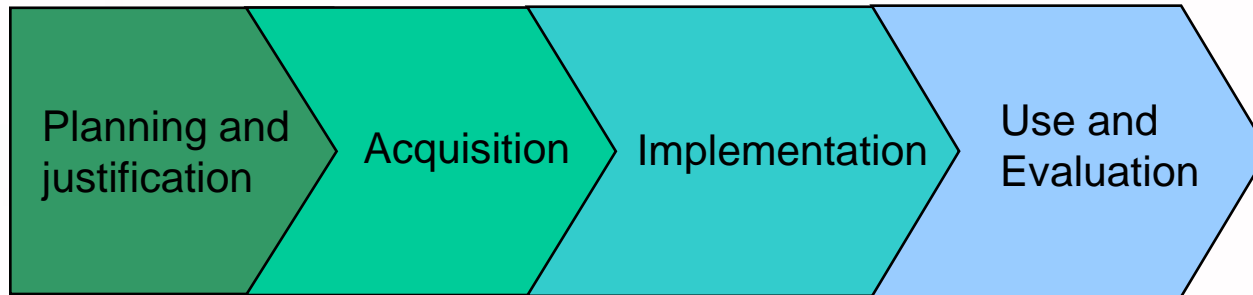
# Why have a WSMS?

- Functionality of the road network
- Increased effectiveness of winter maintenance
- Cost-efficiencies
- Improvements in safety
- Reduced environmental impact



# Development & Implementation

- Four phases:



- Proprietary and Non-proprietary systems

System	Advantages	Disadvantages
<b>Off the shelf (Proprietary)</b>	<ul style="list-style-type: none"><li>•Ease of procurement</li><li>•Proven technology</li></ul>	<ul style="list-style-type: none"><li>•Compatibility issues</li><li>•Level of quality and performance</li><li>•May not meet user requirements</li><li>•Issues with data types and multi-band communication</li><li>•Vendor may go out of business</li></ul>
<b>Bespoke (Non-proprietary)</b>	<ul style="list-style-type: none"><li>•Much more scope for user requirements and needs to be taken into account and developed around</li><li>•Increased opportunities, flexibility and control</li></ul>	<ul style="list-style-type: none"><li>•Significant effort during development</li><li>•System maintenance more complex</li><li>•Product liability rests at feet of developer</li></ul>



# Development & Implementation

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## Critical activities

- Feasibility study – early identification of requirements
- User identification and consultation
- Selection of commercial provider
- Ensure compatibility in component standards
- Change management programme
- Acquisition and testing
- Continued support and training





# Case Study: Maintenance Decision Support System (MDSS)

- Federal Highway Authority (FHWA) commissioned prototype MDSS
- RWIS combined with winter maintenance protocols
- Major benefits include:
  - Reduced labour, materials and equipment
  - Improved public safety
  - Improved mobility
  - Higher levels of on road service achieved
  - Lower environmental impact
- Lessons learnt include:
  - Dealing with institutional barriers
  - High-quality hardware and communications
  - Initial and ongoing training



MDSS process diagram



# Sharing the Data: Case Study

## - Lithuania

### Road Maintenance Management System

- Aims to improve maintenance quality
  - Standards of road maintenance
  - Economic standards of maintenance
  - Preparation of maintenance programme
  - Road technical control
  - Acceptance and payment for works
- Results have been positive, more economical use of funds for road maintenance
- More cost effective winter maintenance and a tool to solve problems

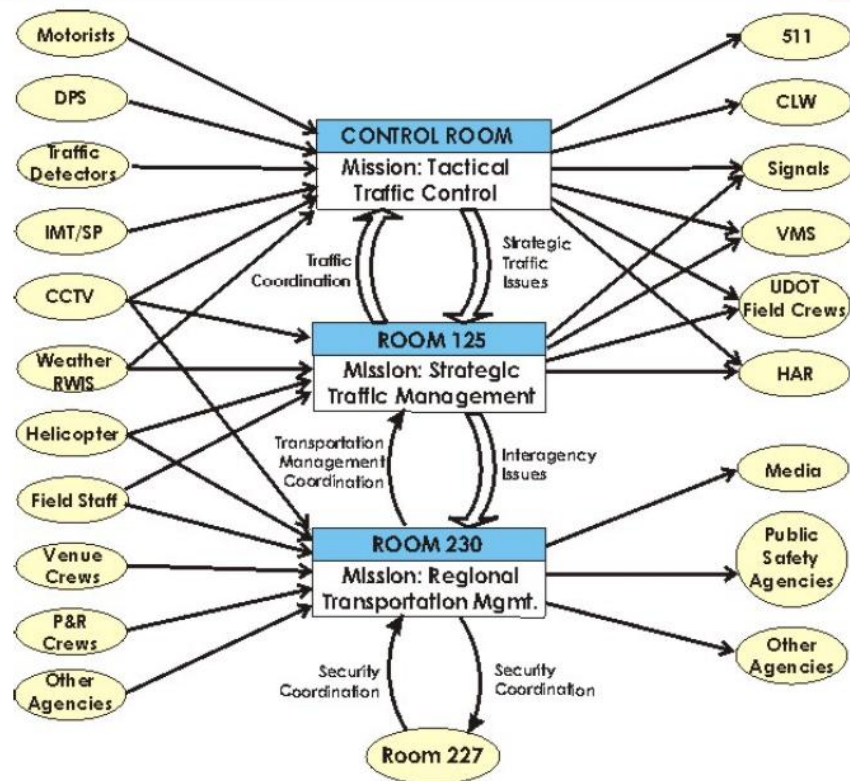




# Sharing the Data: Case Study

## - Salt Lake City

- Intelligent Transportation System used in Winter Olympics
- Three major systems utilised:
  - Advanced Traffic Management System (ATMS)
  - Advanced Traveller Information System (ATIS)
  - Travel Demand Management
- All information via Traffic Operations Centre (TOC)
- System was a success



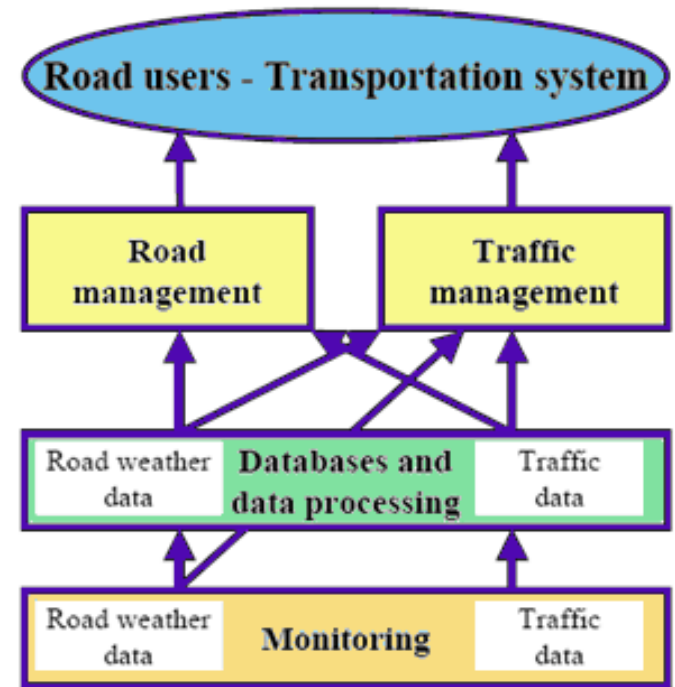
Information flow in TOC



# Sharing the Data: Case Study

## - Finnish RWIS

- Traffic management system on E18 road in Finland
- Speed differentials between HGV's and other vehicles, made worse by adverse winter weather
- Traffic control via VMS and warning signs
- Accident rate reduced by up to 25%
- Anticipated cost saving of around 180,000 Euros on E18
- Positive public reaction

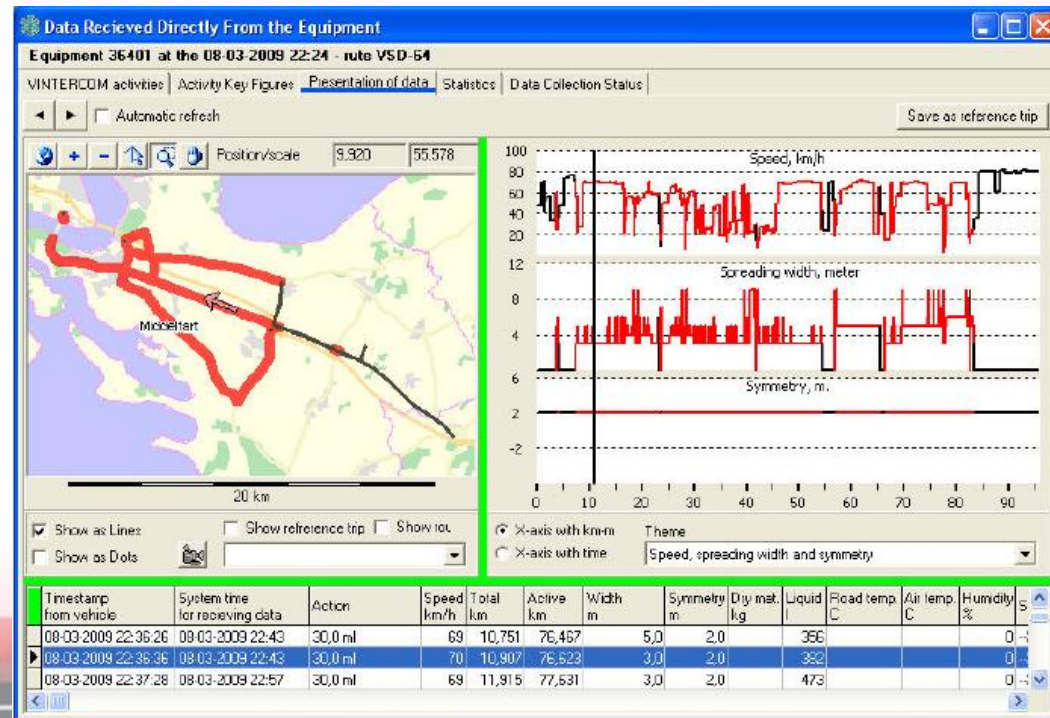
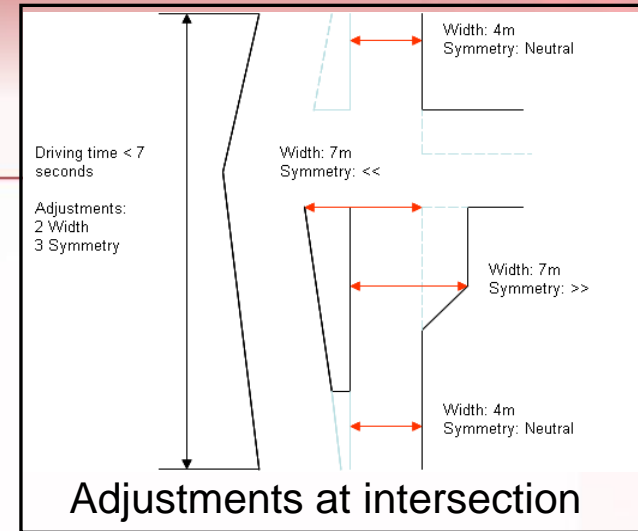


Information flow in RWIS



# On the Road: Case Study – GPS Controlled Spreading in Denmark

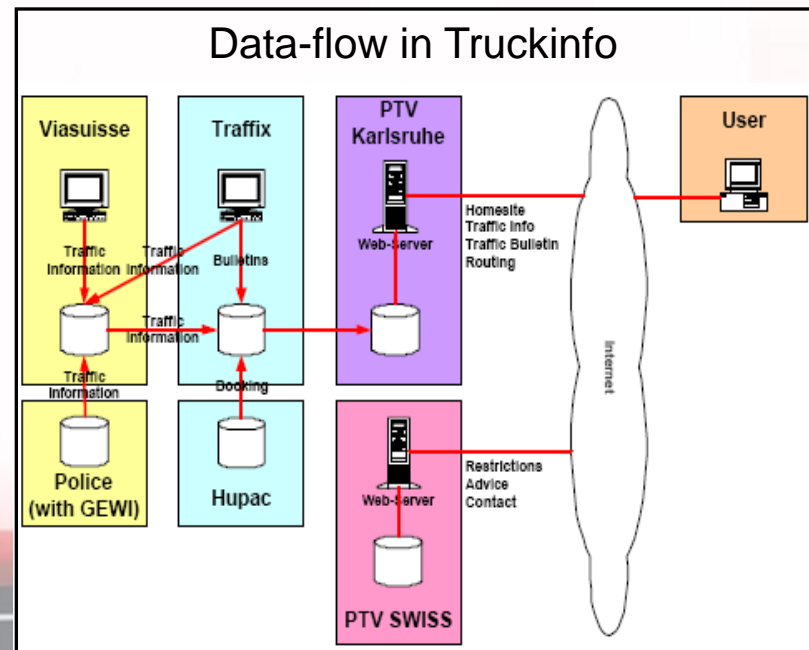
- Pre-loaded route details control spreading based on GPS location
- Driver adjustments too onerous
- GPS controlled results surpassed those by human control
- Future salt savings expected to be up to 20%



# On the Road: Case Study

## - Truckinfo in Switzerland

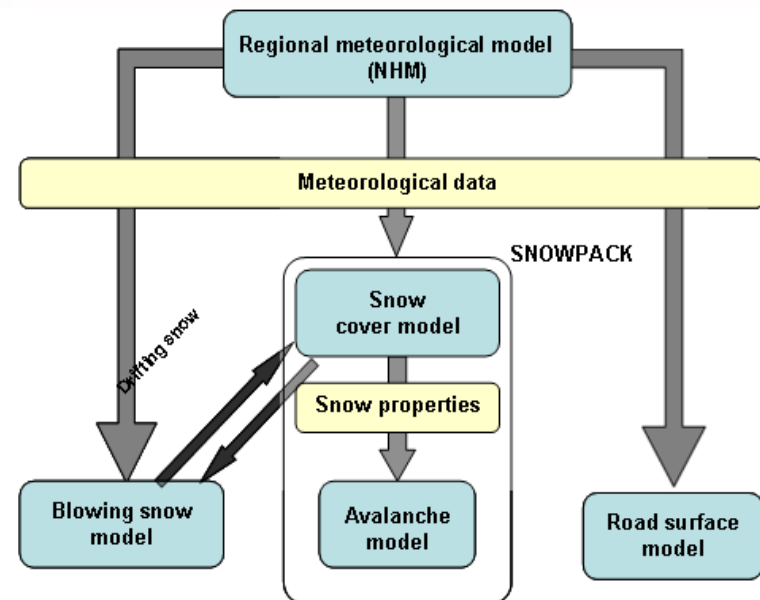
- Web based traffic information system
- Transalpine region in Switzerland
- Swiss Federal Roads Authority (FEDRO)
- Real-time traffic information
- System has been a success
- Inclement weather increases traffic to Truckinfo website significantly





# Taking it further: Case Study – Snowstorm and Avalanche Forecasting in Japan

- Under development by the Snow and Ice Research Centre (SIRC) in Japan
- Japan experiences some of the heaviest snowfall in the world
- Early warning for Highway Authorities
- Anticipated benefits include:
  - Improved preparation and forecasting
  - Improved serviceability
  - Improved safety

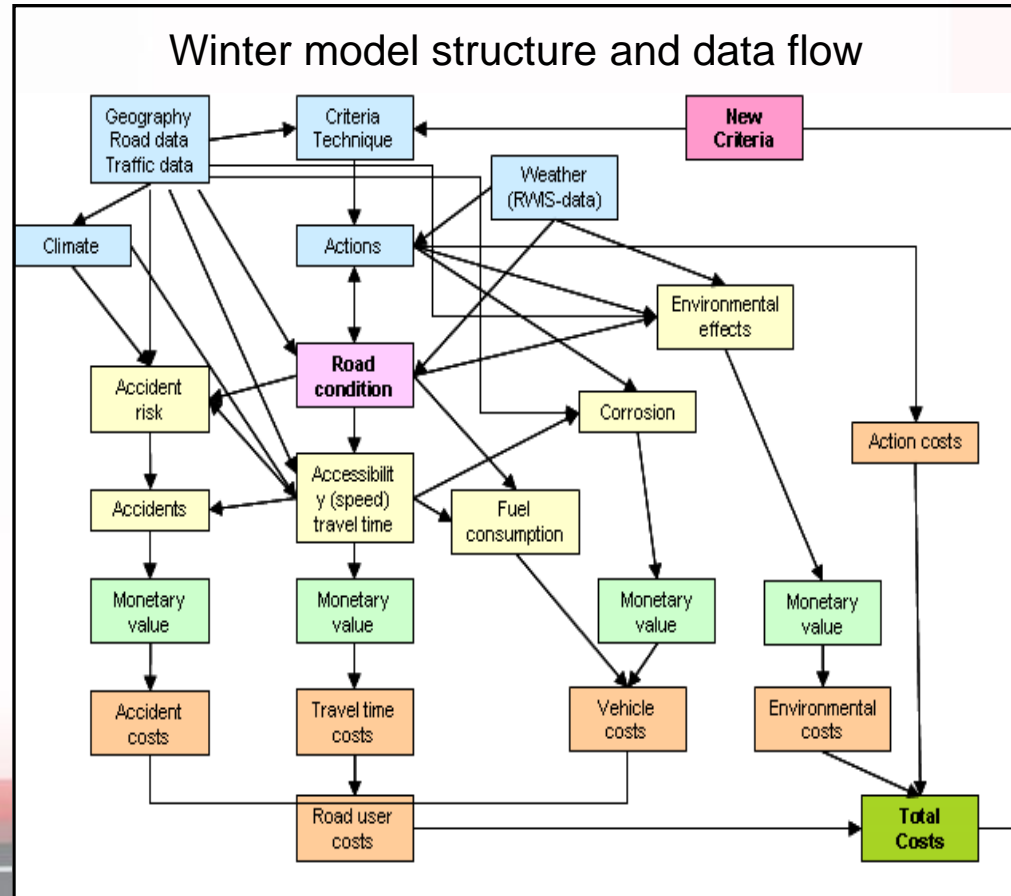


Forecasting system structure



# Taking it further: Case study – Swedish Winter Model

- Developed as part of ‘Vinter 2003’ directive
- Fundamentally based on socio-economic cost
- Four main models:
  - Winter Road Condition Model
  - Accessibility Model
  - Accident Risk Model
  - Environmental Sub-model
- Enables highest level of service at lowest socio-economic cost





# The Benefits and How to Get Them

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- The potential benefits are:
  - Increased effectiveness of treatments and efficiency savings
  - Reductions in accidents and delays
  - Reduced material usage and staff costs
  - Reduced effect on socio-economics
  - Greater accountability with post event reporting
- How to ensure benefits are realised:
  - Development of systems based on individual requirements
  - Correct scale of system
  - Feasibility study to inform and identify needs
  - Closely managed implementation
  - Post implementation support and development



# Future View

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- Development of current technologies
- Greatest source of development may lie in system inputs
- Incorporating alternative data sources
- Streamlining of systems
- Performance orientated



# Conclusions

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- There are changing demands and pressures on Highway Authorities
- Winter Service Management Systems (WSMS) provide the current standard following best practice
- Case studies indicate the range of applications available for developed, developing and transition countries
- All have reported benefits in service and costs
- Marginal and cold winter climates have the most to gain
- WSMS are adaptable for individual needs
- Technological advances will bring further improvements in WSMS and road user information in the future



# Thank you

