

CITY-WIDE STRATEGIES FOR INTEGRATION OF SURFACE TRANSPORT MODES IN LARGE CITIES

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CITY SUCCESS FACTORS / LOS FACTORES DE ÉXITO









Levels of integration

- Strategic level
- Tactical level
- Operational level



Strategic Level

- Long term thinking
- Integration between transport and land use
- Authorities working together intentionally/ institutional change
- Setting of principles and approaches
- Putting in place supporting legislation

Examples: Ile de France, Zurich, Ireland, Victoria



Tactical level

- Taking high level strategy and using it to work out tactical approaches – how do you plan to deliver on the strategic level?
- Identifying priority routes and priorities for infrastructure and service improvements
- Specifying private operator requirements

 Examples: Key performance indicators for private roads, road use hierarchies, street network management strategies

Operational level

- Day to day operation under the umbrella of the tactical arrangements that have been put in place
- Service coordination
- Real time operations and dynamic adjustments
- Tolling and fare systems
- Ongoing improvement programs working together
- Logistics chains
 - Examples: Seoul, Transantiago



Bringing it all together

- This sounds great, but how do administrations work towards this?
- What if the strategic level is not in place, is it still possible to work from the other end?
- How can we do that and still make sure the end point is sensible?
- If individual authorities or operators want to develop their own strategies, how can they make sure all work together?

Model for integrated transport and land use planning

People Goods **Place PURPOSE** Train Walk Car **Tram MODE** Bike Truck Bus

Road/path

Rail

Port

NETWORK /NODE

People-moving strategy

People

Place

Goods

PURPOSE

Walk

Bike

Train

Tram

Bus

Car

Truck

MODE

Road/path

Rail

Port

NETWORK /NODE

Bus service strategy

People

Place

Goods

PURPOSE

Walk

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MODE

Road/path

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NETWORK /NODE

The true test of integration

- What do the users think?
- Here are some measures of success
 - Perceptions of best way to travel are accurate
 - People don't talk about service discontinuities
 - People don't talk about physical barriers of changing modes
 - PT operators know who to call about road issues
- A different set of measures to administrations!
 What does this tell us?

